

# Assessment: Administrative Unit Four Column



## Dept FCO - (CO) Facilities Rental

<i>Administrative Unit Outcomes (AUOs)</i>	<i>Assessment Methods</i>	<i>Assessment Data Summaries</i>	<i>Enhancements</i>
<p><b>FacRent_AUO_2</b> - Outside organizations and groups will report that requests for facility usage are responded to in a pleasant and timely manner, that events are coordinated effectively and efficiently and the facilities are clean and equipment is in working order.</p> <p><b>AUO Status:</b> Active</p> <p><b>Outcome Creation Date:</b> 11/05/2010</p>	<p><b>Survey</b> - There is a link on the website for clients to take a survey once they have completed their event in the Visual and Performing Arts Center with opportunity for comments regarding all phases of their experience.</p> <p><b>Target for Success:</b> Our target for success would be repeat business with a 70% or 7 out of 10 positive experience from the surveys.</p> <p><b>Comments/Notes:</b> I want to expand this survey to incorporate rentals outside of the theatre and include general rentals.</p>	<p><b>Program Review Reporting Year:</b> 2015-2016</p> <p><b>Target :</b> Target Met</p> <p>Out of 8 survey responses, 7 reflected an excellent experience with 1 client reflecting a good experience (10/16/2015)</p> <p><b>Reflection (CLICK ON ? FOR INSTRUCTIONS):</b> We are continuing to provide the best possible experience in Theatre Rentals.</p> <p><b>Related Documents:</b></p> <p><a href="#">VPAC Survey.xlsx</a></p>	<p><b>Enhancement:</b> Target Met.</p> <p>Periodically seek feedback from renters to look for improvements. (10/16/2015)</p>